

Prepared By	Checked By	Approved By
Administrative & Dental Health Unit Staff	Quality Assurance Coordinator	Department Head / Directorate

Process Flow & Description

01. Request Initiation: Dental and oral health assistance service is requested by Bozok University students and personnel through the appointment system.



02. Initial Examination & Evaluation: Patient is examined by the Dentist at the Medico-Social Center.



03. Clinical Assessment (Can it be treated on-site?):

NO: Patient is referred to an external authorized institution / medical board.

YES: Proceed to treatment workflow.



04. Treatment & Registration: Depending on the case, an appointment is scheduled or treatment is initiated immediately, and the record is officially logged.



05. Reporting & Process Termination: The total number of individuals provided with oral and dental health services is reported to the Department of Health, Culture and Sports (SKS) upon request, concluding the Oral and Dental Health Sub-Flow Process.

Note: All process steps comply with Yozgat Bozok University quality assurance guidelines and institutional health standards.