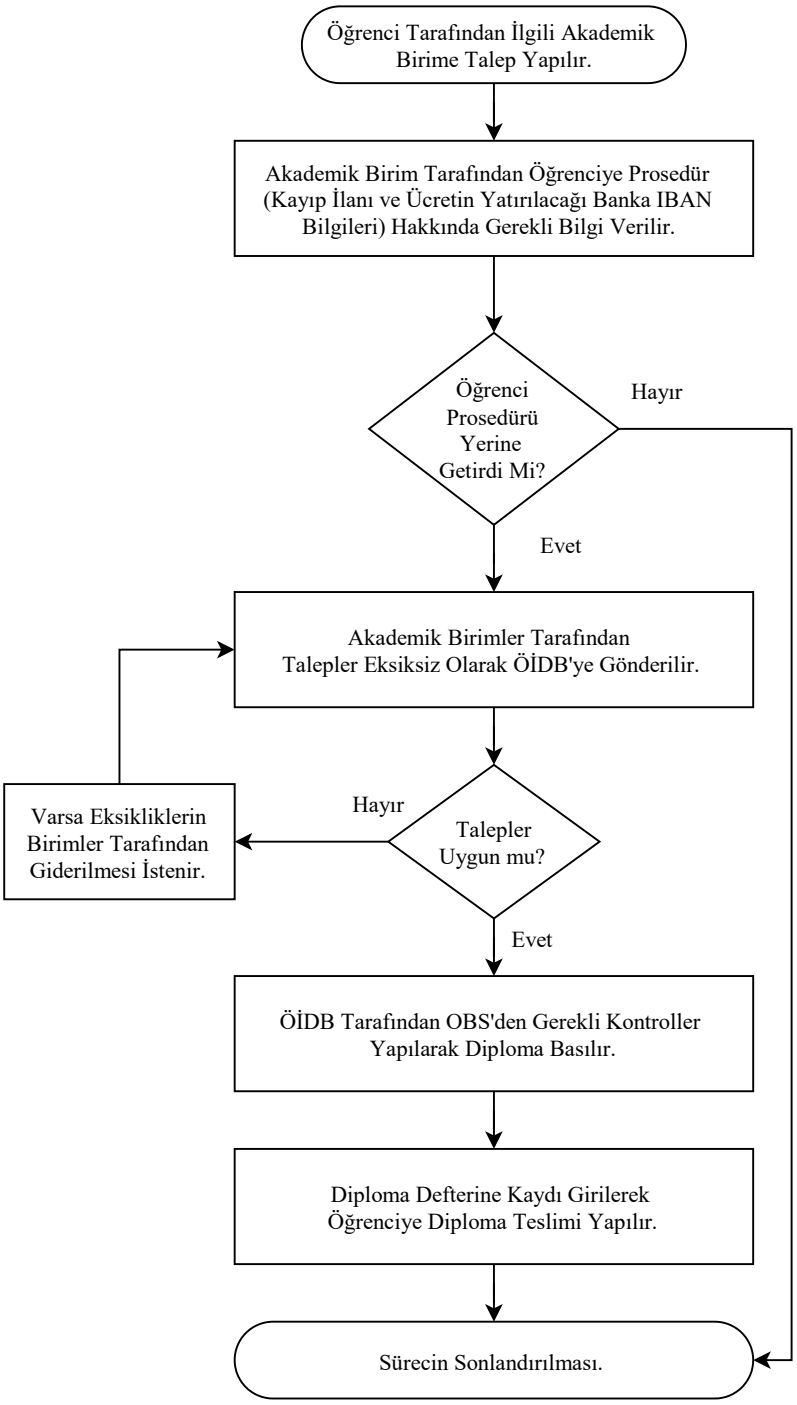Kayıp Diploma/İkinci Nüsha Diploma İşlemleri Süreci